



COVID-19 Protocol

Note that this Protocol is a dynamic document and will change as new information becomes available from the health experts and we gain experience with our processes and procedures.

It is posted on the Club's website.

Introduction

The Mississippi Golf Club has the obligation to maintain a safe and healthy environment for our members, guests and employees.

To ensure the safety of everyone at the Mississippi during this COVID-19 pandemic, procedures have been developed and implemented. They have been designed to minimize contact with surfaces and to ensure physical distancing between individuals for your safety and that of your playing partners and course employees.

You are expected to comply with the procedures in this protocol. Failure to do so puts you and others at risk and will result in you being asked to immediately leave the premises. It also risks the closure of the facility.

General

- To protect the safety of others, do not come to the course if you are in isolation or self-isolation or exhibit any of the COVID-19 symptoms. At check in you will be asked to affirm that you are free of Covid-19 symptoms.
- Any member who has put their membership on hold in 2020 for reasons related to Covid-19 is asked to stay off the club premises. We care about your health.
- Golfers are requested to arrive at the course no earlier than 20 minutes prior to their tee time and leave the premises as soon as possible after completing their round. However, earlier arrival is permitted to use the driving range and pitching area.
- In the parking lot be conscious of those around you and practice physical distancing by maintaining a minimum of 2 meters from others.
- Golfers are encouraged to wear a mask from the parking lot to the 1st tee and from the 18th tee back to the parking lot.
- Do not congregate around the pro shop, and ensure you practice physical distancing.

- At time of check-in prior to the start of their round, all golfers will be reminded to read and comply with posted notices.
- If your round is suspended because of rain, do not congregate waiting for the resumption of play. Leave the premises as quickly as possible. Rain checks will be issued.

On Course

- Tee times are set at 8 minute intervals. Pace of play must be maintained to ensure that not more than one group is waiting on a tee box.
- Practice physical distancing by maintaining a minimum of 2 meters from others. Observe the yellow separation markings where they are indicated. Random checking of physical distances will be conducted.
- Do not shake hands, high five, fist bump, etc.
- Do not exchange tees, balls, ball markers, score cards or pencils. Do not pick up a lost ball that isn't yours.
- All ball washers, score card boxes and seed mix pails have been removed from the course.
- Club washers are available on holes 1, 4, 5, 13 and 16.
- All rakes have been removed from bunkers. When in a bunker and if necessary, you may lift your ball, smooth the sand with your foot, hand or club and drop the ball without penalty, no closer to the hole.
- Cups on the green will be fitted with a foam insert so the hole depth is approximately an inch. To remove a holed ball use two fingers; do not touch or remove the flag stick. You can also use your putter to remove the ball. We encourage conceded putts ("gimmes").
- The cups and flags on the practice green have been removed. To provide a target, marker stakes will be placed on the practice green to ensure physical distancing.
- The Club will attempt to limit the occupancy of the power cart to one rider. Two players will be permitted in a cart if they are members of the same household. However in hot weather we could possibly run out of power carts. To avoid this problem, the Club has equipped our power carts with 16 mil flexible vinyl separators between the driver and the passenger. This will allow 2 people to safely ride in the same cart, regardless of where they reside. These installations are approved by the Workplace Safety and Prevention Services (WSPS) of Ontario.
 - When two riders, not from the same household, are in a cart with a divider/separator one person must be the driver for the whole round. Both golfers must not pull a club from their bag at the same time. Golfers must maintain physical distancing when outside of the cart.

- Do not use/touch the hand rail on the stairway from the clubhouse to the number 10 tees or the bridge from the Pro Shop to the 1st tee.
- On hole 1, please use the right hand cart path/bridge to proceed to the green. Do not use the covered bridge; it's one-way for those players coming from hole 5.
- To ring any of the warning bells on holes 3, 6 and 12 insert a club into the loop on the clapper chain. Do not touch the bells.
- Trash bins are located at all holes and outside the Pro Shop. Players are asked to dispose of their trash responsibly in the bins provided.
- Benches are provided at every hole. **Note that the benches are not being disinfected. Any personal disinfectant wipes or other materials player may wish to use for sanitizing the benches are to be disposed of in the trash bin.**

Pro Shop

- **As mandated by local health authorities, customers entering the pro shop must wear a face mask. If you do not have a mask you can purchase one in the pro shop for \$1.00.**
- Where practical, the door will be blocked open so the handle will not need to be touched.
- A clear barrier has been installed to separate staff from members and guests.
- Only two customers at a time will be allowed in the pro shop and must maintain physical distancing.
- Hand sanitizer will be available at the entrance.
- Door handles, debit machines and public-used surfaces will be wiped down with disinfectant on a regular schedule.
- Back shop staff will wear PPE as required.
- Front shop staff will also wear PPE as required.
- Debit and credit cards are the preferred methods of payment.
- The Pro shop will utilize an exhaust fan.

Club Storage and Carts

- Club storage and cleaning services will not be available at this time.
- For those members that need assistance with the handling of their clubs, in and out of their car, the back shop staff will provide the help.

- Power carts will be sanitized prior to each use.
- Pull carts will be stored in the club storage area and the handle of the cart will be sanitized prior to each use.
- The exhaust fan in the club storage area will run full-time.

Score Cards and Pencils

- Members will be given an ample supply of score cards, 15 to 20, and a number of pencils on their first game of the season. Subsequent supplies will be made available as required.
- Guests will receive a score card and pencil at time of check-in at the Pro Shop.

Driving Range and Pitching Area

- Handles of the baskets for driving range balls will be wiped with sanitizer prior to each customer's use.
- All customers using the driving range will be asked to maintain physical distancing of at least 2 meters apart. Do not touch the balls; use your club head to pull balls from the basket.
- Bag and club racks have been removed from the range.

Clubhouse

- **As mandated by local health authorities, customers entering the clubhouse must wear a face mask. If you do not have a mask you can purchase one from the pro shop for \$1.00.**
- At all times members and guests must practice physical distancing by maintaining a minimum of 2 meters from others.
- Entry to the main floor of the clubhouse will be through the main door and exit will be through the left-hand patio door as indicated by directional arrows on the floor.
- Other main-floor entrances and exits are not to be used. The staircase to the locker room areas is blocked off, top and bottom, and is placarded. Only staff are permitted to use the staircase.
- The lower floor of the clubhouse including washrooms is currently closed.
- Door handles, the takeout order counter, stair rails, and washrooms (toilets, flush handles, stall handles, door handles, inside and out) will be disinfected on a periodic basis.

- For patio use, refer to the protocol for Patio and Clubhouse Services during Covid-19.

Clubhouse Washrooms

- The upstairs washrooms are available for use by members and guests and can be used by two persons at a time. **Users are must wear a mask.**
- Each of the upstairs washrooms is equipped with a dispenser for disinfectant wipes. Members and guests are asked to use these wipes to clean flush handles, toilet seats, wipe down the basin and counter area after use.
- Garbage pails will be provided for disposal of the used paper towels and wipes, and will be emptied on a regular basis.
- Soap will be provided for washing hands.
- Hand sanitizer will be provided outside each of the washrooms. Members and guests must use it immediately after leaving the washrooms.

Locker Rooms and Showers

- Both ladies' and men's locker rooms, including showers, are blocked off and are not to be used.

Food Services

- Food services are available on a takeout basis and on the patio. All orders will be placed at the clubhouse counter. Takeout food can be picked up at the table outside the back door of the kitchen.
- You can also remotely place an order before, during or after a round by calling the kitchen directly: 613-257-3396 extension 2.
- Food services will follow all required health and safety protocols for the safety of our customers and staff.
- Refer to the protocol for Patio and Clubhouse Services during Covid-19.

Bar Service and Beverage Cart

- Bar services are available after 11:00 a.m. each day outside the back door of the kitchen and follow all required health and safety protocols for the safety of our customers and staff.

- Bar services are also available on the patio. Refer to the protocol for Patio and Clubhouse Services during Covid-19.
- The beverage cart service is available after 12:00 p.m. each day and will follow all required health and safety protocols for the safety of our customers and staff. Debit and credit cards are the preferred methods of payment.

Portable Toilets on the Golf Course

- Staff will disinfect down door handles, surrounding areas and toilet seats and lids before the start of play each day and one other time during the day.
- Any personal disinfectant wipes or paper towels used for sanitizing surfaces are to be disposed of in the trash bin outside each portable toilet.

DO NOT DROP THEM INTO THE WASTE TANK OF THE TOILET.

- Wall-mounted hand sanitizer dispensers are available inside and outside of each unit. Members and guests must use the hand sanitizer provided.

Scoring and Handicap Information

- Scores must still be entered into the Golf Canada website on the day on which the round was played. As per the USGA and Golf Canada, a round played under the COVID-19 conditions will result in an acceptable score for handicap purposes using the most likely score guidelines.
- If a round is part of a competition, one scorecard from the marker for the group must be emailed to the event coordinator on the day of the event. Results will be posted on the course website.

Club Tournaments

- Until further notice, no post-golf gatherings will be permitted. Meals, prizes, or score announcements will not be held at the golf club. Results and prizes (if applicable) will be posted on the club's website.
- Events will be minimized and where possible re-scheduled to a later date if feasible.

Interclub Tournaments

- Interclub tournaments and qualifying events are assumed to proceed on schedule but will depend on tournament organizers. Further information will be distributed as it becomes available from the OVGA and UVGA.