

# Foot Joy Shoe Warranty Canada

FootJoy stands behind the quality of materials and workmanship of all FootJoy golf shoes. We will fully support our warranties and administer them fairly and equitably.

## 1. Full 90-Day Quality Warranty

All FootJoy golf shoes are warranted to be free of defects in materials and workmanship for 90 days from the date of original purchase. Shoes found to be defective will be repaired or replaced with the same style or an equivalent FootJoy shoe at FootJoy's sole discretion.

## 2. Limited Waterproof Warranty

FootJoy warrants that FootJoy golf shoes purchased in Canada will be waterproof in **normal use** for two years or one year (depending on the actual style purchased) from the date of original purchase, provided that the shoes have suffered no cuts, abrasions, or other damage and have not been subjected to abuse or other mistreatment.

Should leakage develop within the applicable Limited Warranty period, FootJoy will issue credit for such shoes as follows:

- (I) if shoes are returned during the first year of any warranty period, FootJoy will replace the shoes with the same style or equivalent FootJoy shoe, and
- (II) if shoes are returned during the second year of a two-year warranty period, the purchaser will be credited with 50% of the then current cost toward the purchase of the same style or equivalent FootJoy shoe.

This Limited Warranty extends only to the waterproof characteristics of the shoe. This warranty does not apply to shoes used outside Canada. The applicable warranty for such shoes is the warranty given for shoes sold in the country of use.

## 3. Limited 30-Day Comfort Warranty

FootJoy assures the comfort and workmanship quality of all FootJoy shoes purchased and used in Canada for a full 30 days from the date of receipt.

Shoes that are returned (with proof of purchase) to the original place of purchase within 30 days will receive a full replacement (same size). Footwear that has been damaged, altered, or abused in any way will not be honoured under this warranty.

Not covered: Worn shoes returned for size exchange.

\*Because of the natural variation of grains and textures in alligator and lizard leather, the uppers of these shoes are delicate skins and cannot be guaranteed in any way.

## Consumer Claims Procedure

The shoes, together with the original packing list showing the date of purchase and a statement of the claimed defect, must be promptly returned to FootJoy.

**Warranty claims presented without the original packing list will be honoured at FootJoy's sole discretion.**

FOOTJOY WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR OTHER DAMAGES ARISING FROM THE USE OF THIS PRODUCT OR ANY DELAY IN THE PERFORMANCE OF THIS WARRANTY DUE TO CAUSES BEYOND THE COMPANY'S CONTROL.

## What FootJoy Warranties Do Not Cover

Even though the applicable warranty period may not have expired, certain conditions may invalidate FootJoy warranty coverage. By way of example, but not all inclusive, FootJoy will not issue credit for returned shoes that have experienced:

- excessive damage/scuffing to upper caused by toe drag
- damage to uppers caused by spiking
- cracking of upper leather caused by lack of proper maintenance
- damaged spike receptacles caused by using non-FootJoy replacement spikes

In addition, the FootJoy warranties described herein do not cover return shipping costs.